

## **Phezulu Party Bookings (eight or more guests)**

**Terms & Conditions** (can also be viewed online at [www.phezulu.co.uk](http://www.phezulu.co.uk))

In order for us to maintain our high standards as a unique restaurant and to maximise each customers dining experience we have implemented the following Terms & Conditions for party bookings:

### Booking Procedure:

Once a provisional booking has been placed a deposit of **£10.00 per person**(non-refundable) must be **paid within seven days** of making the provisional booking.

Due to high demand, especially for key dates, we have to operate a **first come first served** policy, thus **bookings will only be confirmed once the full deposit has been paid**. Failure to pay the deposit within seven days may result in your provisional booking being offered to another group. Once your booking has been confirmed **pre-order forms must be received preferably seven days prior or at least seventy two hours prior to the booking date**.

### Changes In Party Size:

If you wish to **increase** the number of guests in your party you must provide **at least 24 hours notice** prior to the booking date, however we cannot guarantee that we will be able to accommodate additional guests. If we are able to increase your booking size a deposit and pre-order will be required immediately.

If you wish to **decrease** the number of guests in your party you must inform us **at least 24 hours** prior to the booking date and advise us of the corresponding change to the pre-order. Failure to provide 24 hours notice will result in payment for the entire meal being charged.

### Bring Your Own:

As an unlicensed restaurant we operate a 'bring your own' policy which includes an alcohol service & disposal charge (corkage) of **£2.00 per bottle of wine or six beers**.

We **DO NOT ALLOW SPIRITS OR SOFT DRINKS** to be brought onto the premises. A variety of soft drinks are available for purchase in Phezulu. (Management reserves the right to charge an additional 'corkage' charge, up to four times the standard charge, for any spirits or soft drinks found to be consumed on the premises)

### Awareness:

As the party organiser/representative it is your responsibility to ensure that each guest has the opportunity to view the terms and conditions, especially those relating to the 'bring your own' section.

Guests are advised that punctuality is essential; if you are running late it is advisable that you inform us immediately. Late parties may experience delayed service as other bookings will take priority over them.

## **Phezulu Closes At 11pm**